

BILL WALSH'S STANDARD OF PERFORMANCE

- 1. Exhibit a ferocious and intelligently applied work ethic directed at continual improvement**
- 2. Demonstrate respect for each person in the organization**
- 3. Be deeply committed to learning and teaching**
- 4. Be fair**
- 5. Demonstrate character**
- 6. Honor the direct connection between details and improvement; relentlessly seek the latter**
- 7. Show self-control, especially under pressure**
- 8. Demonstrate and prize loyalty**
- 9. Use positive language and have a positive attitude**
- 10. Take pride in my effort as an entity separate from the result of that effort**
- 11. Be willing to go the extra distance for the organization**
- 12. Deal appropriately with victory and defeat, adulation and humiliation**
- 13. Promote internal communication that is both open and substantive**
- 14. Seek poise in myself and those I lead**
- 15. Put the team's welfare and priorities ahead of my own**
- 16. Maintain an ongoing level of concentration and focus that is abnormally high**
- 17. Make sacrifice and commitment the organization's trademark**